

FSG IN FOCUS

HUMAN CAPITAL: THE UNDERESTIMATED RESOURCE IN COMPANY VALUATION



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Companies are more than their bottom lines. Most CEOs will say that their employees are their most valuable asset. We seek to identify those companies which are positively positioned for long-term success by looking past the bottom line and actively engaging on elements of "Human CapEx" and culture.

Assessing the value of a company can be a challenging process. Investors typically start by looking at a company's financial standing – its book value, cash flow, market capitalisation, earnings, etc. Companies list their capital expenditure, or spending on goods and services, on their income statement. From these records, investors can see tangible investments, such as machinery purchases and building maintenance costs, which clarifies the company's revenue, debt obligations and other expenses.

These numbers are essential, but they don't tell the whole story. Spending on employees, including training and healthcare benefits, often gets lumped together with other costs on financial disclosures. At Comgest, we gauge how much companies are investing in their workforce. We see human capital ("Human CapEx") – the knowledge and skills that people acquire throughout their lives – as a competitive edge for companies.¹

Companies and investors have increasingly turned to human capital management and social factors as a barometer for measuring sustainable corporate success. After the COVID-19 pandemic, companies have focused more on their softer benefits and offering office perks – from free parking to ping-pong tables – to retain workers and attract new talent.² Many of these efforts aim to boost low employee engagement and stem the rise of "quiet quitting" – when employees disengage from their jobs and do the bare minimum to get by.3 According to a recent Gallup poll, around 62% of employees are not engaged at work, which costs the global economy an estimated US\$8.9 trillion, or 9% of the global GDP, each year.4

¹ World Bank Group. "<u>Human Capital Project.</u>" World Bank, January 31, 2019. ² Lucy Warwick-Ching, "<u>How benefits have overtaken pay as the key to hiring and keeping staff.</u>" Financial Times, November 3, 2023.

³ Klotz, Anthony C., and Mark C. Bolino. "<u>When Quiet Quitting Is Worse than the Real Thing.</u>" Harvard Business Review, September 15, 2022. ⁴ Harter, Jim. "<u>Is Quiet Quitting Real?</u>" Gallup, January 19, 2024.



BEYOND THE COLD BREW COFFEE

In our engagements, Comgest goes beyond office perks. Free cold brew coffee is nice, but we prioritise more substantial employee engagement strategies. We want to understand what steps a company is taking to ensure that their workforce drives sustainable earnings growth. During our investment research process, we analyse employee wage structures, benefits, training programmes and promotion opportunities to ascertain whether a company meets our rigorous quality growth standards.

As we see it, companies that invest in their employees are more likely to attract, retain and develop workforces capable of delivering enduring financial performance. Capital expenditure ("CapEx") on new buildings, equipment and storage facilities can result in greater productivity and performance. Investments in human capital can achieve similar outcomes by motivating employees, increasing productivity, reducing staff turnover and strengthening a company's reputation in their local community. Companies that invest in rigorous talent development programmes and attractive corporate cultures are set to pursue their long-term growth ambitions.

PASSING THE BATON TO THE NEXT GENERATION OF LEADERS

Based on our experience, fast-growing companies that aggressively expand their operations generally experience staff turnover punctuated by rapid rounds of hiring and firing. Constant staff turnover is not a recipe for long-term growth as its difficult to establish a consistent and enduring corporate culture. Comgest prefers to invest in stable growing companies that maintain a long-term vision and actively develop their workforce.



WEG, the Brazilian manufacturer of electric motors, exemplifies how a pioneering talent development programme can create generations of skilled employees and save costs by generating in-house talent. The company's vocational training school - CentroWEG - equips young apprentices between the age of 16-18 with the technical skills and knowledge required to work at WEG.6

From electrical engineering to chemistry and programming to administration, students receive a comprehensive education on how WEG operates. With over 39,000 employees in 37 countries, this programme has served as a hotbed for in-house talent steeped in the company's history and values. Since 1968, 48% of graduates have become employees of the company with 122 going on to hold management positions.⁷

WEG's efforts to build a qualified workforce are deeply rooted in the company's culture. The company also offers a profit-sharing scheme to give employees a share in the profits. This gives employees a stake in the company's performance, which in turn, strengthens motivation and loyalty. WEG's profit-sharing plan combined with other benefits, such as life and health insurance, creates a sense of belonging shared by employees. Maintaining an engaged workforce makes the company more attractive to external job seekers too.

⁵ Brinded, Tom, Erikhans Kok, Lucas Ponbauer, and Bevan Watson. "<u>How Capital Expenditure Management Can Drive Performance</u>." McKinsey & Company, June 29, 2022 ⁶ "Registration for CentroWEG 2024 is now open; find out how to participate." WEG, February 23, 2024

⁷ Source: Comgest analyst conversation with company



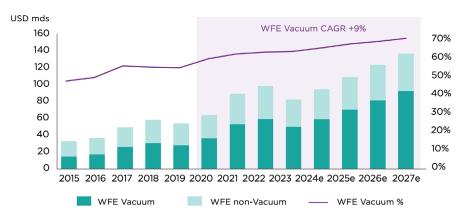
AN ENVIRONMENT THAT ATTRACTS INNOVATORS

As quality growth investors, we seek companies with competitive edges, but it's really their culture that keeps those edges sharp. Figuring out the cost of a new research facility is relatively straightforward with financial disclosures. Defining a company's culture can be more complicated as it's unique to every organisation. We talk with employees and engage with leadership to evaluate how people interact and work together to achieve their goals. Culture is shaped by leadership, but also by a company's history, mission and purpose.



A company's culture reflects how it invests in its employees and leverages its human capital. Consider VAT Group, the Swiss-based supplier of vacuum valves for the semiconductor industry. Technological advancements have created more demand for semiconductors and their associated components. The wafer fab equipment (WFE) market, which includes VAT Group's vacuum valves, has recorded a compound annual growth rate of 9% in recent years (as shown in figure 1). The precise nature of semiconductor products has created a competitive employment market for highly skilled and technical experts. In response, the company has decided to lean into research and development (R&D) to create an innovation environment worthy of attracting highly qualified specialists. Over the past two years, the company has invested €50m in R&D.8

Figure 1. Investment in semiconductor production equipment (WFE)*



Sources: VAT / Company website / VLSITechInsights Inc / Investor Deck Winter 2023. *WFE = Wafer Fab Equipment. Data on positions held are provided for information purposes only, are subject to change and constitute neither a recommendation to buy nor a recommendation to sell the securities displayed. The securities presented in this document may not be held in portfolio at the time of receipt of this letter. All projections and estimates are provided for information purposes only and are not guaranteed.

VAT Group maintains strong ties with leading engineering universities and research institutions, including The European Organization for Nuclear Research (CERN)9, to further expand its talent pool and offer existing employees with the opportunity to continue research. Training programmes and financial support for further education are other factors that underscore the company's low turnover rate (14%) and strong employee loyalty.10

⁸ Source: VAT Group Annual Report 2023.

[&]quot;<u>Hunting for the Building Blocks of the Universe – with VAT Vacuum Valves.</u>" VAT Group. Accessed August

¹⁰ Source: VAT Group Sustainability Report 2023



HUMAN CAPEX IS A LASTING ENDEVOUR

Human CapEx operates on a different timeline than other forms of capital expenditure. Investing in employees is hard to measure and isn't likely to show up in quarterly reports or financial disclosures. Unlike buying new machinery, Human CapEx's impact stretches over years and generations of employees. Companies, like VAT Group and WEG, know this firsthand. By investing in employee benefits, training programmes and development opportunities, both companies have cultivated in-house talent and prepared the next generation of leaders. Targeted investments in talented employees and promoting internal promotion are seen as key strategies for strengthening loyalty and motivation.

Since Comgest's inception in 1985, we have engaged with thousands of companies. Based on our countless conversations with leadership, employees and customers we believe that culture is the glue that holds quality-growth companies together. Our bottom line is that we believe companies with long-term vison are more likely to take an active role in nurturing their workforce. That's why we seek companies that value an inspired, engaged and forward-looking team. In our view, these companies are capable of weathering tough times and achieving sustainable earnings growth over the long term.

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- Comgest portfolios invest in limited number of securities and may therefore entail higher risks than those which hold a very broad spread of investments

Petra Daroczi joined Comgest in 2021 and is an ESG Analyst and Portfolio Manager responsible for ESG coverage of Europe. She meets and engages with company management alongside the firm's investment Analysts and prepares in-depth ESG reports. Prior to Comgest, Petra joined Aberdeen Standard Investments in 2019 as an ESG Investment Analyst, responsible for integrating ESG assessment in fixed income research and leading the engagements in the APAC region. She previously worked for Thomson Reuters in their Singapore office as an Account Director and ESG Ambassador, and before that held diverse roles such as Field Sales Associate, Consultant and ESG & Asset Management Specialist in their London office.

Petra graduated with a Bachelor's degree in Business Studies from Cass Business School (UK) and a Master's degree in European Business from the ESCP Business School (France). She is also a CFA® charterholder and holds various ESG-related certifications including, "Climate Change: Financial risks and opportunities" (Imperial College Business School, UK), "Sustainability and Climate Risk" (Global Association of Risk Professionals) and "Basics of Organizational GHG Accounting" (Greenhouse Gas Management Institute).



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